



GLOBAL CONFERENCE 2025

ENTERPRISE RISK MANAGEMENT:
RISING FROM THE ASHES

ETHICAL AI IN INFORMATION
GOVERNANCE:
DEFINING THE FUTURE OF INFORMATION
MANAGEMENT

MOHD FAKHRI
CHIEF DIGITAL OFFICER
FARMBYTE

The Question Everyone is Asking

1



Can we trust AI to govern our information

2

AI is managing more decisions than we realize



3

Trust is now the biggest barrier



Key Insight: Ethics is no longer optional in AI but it's essential for trust.



Message: Global research agrees, ethics is the missing link in AI governance.

From Filing Cabinets to Algorithms

1

Long Time Ago... records stored in cabinets



2

Not So Long... data processed in real time



3

Today... AI shaping decisions automatically



Key Insight: AI is not just managing data
it is making governance decisions



Message: Information governance is now
about judgment not just storage

When AI Gets it Wrong

In **April 2025**, several AI-generated images of the Malaysia flag were circulated some missing the crescent moon, others misplacing stars or stripes. The public backlash was immediate and intense, sparking investigations into content sourcing, oversight, and the ethical use of AI tools



The Five Pillars of Ethical AI

1 Transparency



2 Accountability



3 Fairness



4 Compliance and Privacy



5 Data Integrity







Key Insight: Ethical AI is not about slowing down innovation but making it sustainable



Message: These are the guardrails that turn AI into a trusted partner

Beyond Compliance: The AI Innovation Dilemma

- 1 Over-regulation may slow AI growth 
- 2 Under-regulation may erode public trust 
- 3 We face the Collingridge dilemma: early regulation is hard; later correction is costly 
- 4 Some regulations help by aligning innovation with trust, not undermining either 



Key Insight:

Regulations may set the floor, but ethics sets the ceiling



Message: Winning with AI requires going further than what the law demands

Falling Dominoes : The Risk Landscape

- 1** 1st domino: Bias → leads to unfair outcomes
- 2** 2nd domino: Privacy breach → trust erodes
- 3** 3rd domino: Data integrity loss → flawed decisions
- 4** 4th domino: Accountability gap → reputational and legal fallout



Key Insight: Ethical risks are business risks



Message: If you cannot map your risks, you are not in control

Embracing AI as Risk and Opportunity

1 Acknowledge the Dual Nature 

2 Embed Ethics Into Risk Practice 

3 Turn Risks Into Strategic Advantages 

4 Lead Rather Than React 

 **Key Insight:** AI is not only a threat to manage but a force to harness for resilient governance

 **Message:** The future belongs to risk leaders who embrace AI as both challenge and ally



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THANK YOU

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