



# GLOBAL CONFERENCE 2025

ENTERPRISE RISK MANAGEMENT:  
**RISING FROM THE ASHES**

FORGING A RESILIENT SECURITY  
CULTURE: STRATEGIES FOR  
ENGAGEMENT

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# Security Awareness ≠ Cyber Risk Culture

- Most organizations rely on mandatory trainings & phishing simulations
- Culture isn't built through checkboxes, it's tested in crisis
- The way risk is accepted or escalated by decision makers plays a critical role in shaping cyber exposure.





# When Cyber Hits the Boardroom



MARKS &  
SPENCER

Marks & Spencer (2025)

- £300M in operating profit lost
- £1B+ market value wiped out
- Major cyber insurance gap exposed



23andMe (2023-2025)

- Valuation crash from \$6B to <\$15M
- \$30M class-action settlement
- CEO resignation & bankruptcy in 2025

Target (2013-2014)



- 110M customer records compromised
- \$200M+ in breach costs
- CEO and CIO resigned



## The Current Reality

CISOs and Management + Boards experience a significant communication disconnect, leading to reactive approaches and confusion around cybersecurity priorities.



## The Strategic Vision

When aligned through shared strategy, Boards, Management and cyber leaders can transform confusion into confidence with a proactive, resilient approach.

# What is said Vs What is heard

## What CISOs say

CVSS 9.8 vulnerability

We blocked 400,000 alerts last month

APT group from Eastern Europe

Dwell time is 43 days

Ransomware detected in sandbox

Our SIEM flagged lateral movement

MFA bypass technique observed

Exfiltration attempt blocked by DLP

Incident Response Plan needs rehearsal

Threat actor active on the dark web



## What the Management/Board hears

Are we going to get fined or sued?

Are we under attack right now?

Is this connected to any geopolitical threat?

Are we already breached and unaware?

Do we have to shut down operations?

Are our internal systems compromised?

Is executive access at risk?

Was any customer or financial data leaked?

What happens if this goes public tomorrow?

Is someone selling our data or credentials?

# From Awareness to Action:

## A Maturity Journey

### Culture Maturity Curve



Awareness

LMS, phishing simulations



Participation

Manager accountability



Co-Ownership

Board involvement in simulations



Resilience

Embedded culture across all levels

"Culture is not a program. It's the sum of repeated behaviors."



## Risk Translation

Translate technical cyber risks into business language



## Executive Simulation

Build decision-making capabilities through crisis exercises



## Outcome-Based Metrics

Focus on security posture, response time, and business impact



## Cyber Strategy Ownership

Elevate the board from recipient to strategic co-owner



# Engage the Management & Board

Key Indicators	Company 1	Company 2	Company 3							
<b>Major incidents &amp; threats – May 2025</b>										
<ul style="list-style-type: none"> <li>Incidents detected (P1 to P4)                             <ul style="list-style-type: none"> <li>Open</li> <li>Closed</li> <li>AVG MTTR of Closed Incidents</li> </ul> </li> </ul>										
<ul style="list-style-type: none"> <li>Threats (Open):                             <ul style="list-style-type: none"> <li>Credential Leaks</li> <li>Fake domains/ impersonations</li> <li>Source Code leaks</li> <li>APIs</li> <li>S3</li> </ul> </li> </ul>										
<ul style="list-style-type: none"> <li>Internet Exposed Vulnerabilities                             <ul style="list-style-type: none"> <li>Weaponized</li> <li>Exploitable</li> </ul> </li> </ul>										
Incidents reported to regulators										
<b>Compliance Violations</b>										
<ul style="list-style-type: none"> <li>Ongoing Regulatory Investigations</li> </ul>										
<ul style="list-style-type: none"> <li>Open (Actionable) Threat Advisories by CERT</li> </ul>										
Key Indicators (Information)	Company 1	Company 2	Company 3							
<ul style="list-style-type: none"> <li>Internet-facing Critical Assets</li> </ul>										
<ul style="list-style-type: none"> <li>Internet facing applications without MFA/ SSO</li> </ul>										
<ul style="list-style-type: none"> <li>Internet-facing applications with CVSS &gt;8.0 open vulnerabilities</li> </ul>										
<ul style="list-style-type: none"> <li>Internet facing applications with weaponized vulnerabilities</li> </ul>										
<ul style="list-style-type: none"> <li>Internet facing applications with weaponized vulnerabilities</li> </ul>										



# Build a Risk Aware Culture Across Levels

1

## Employee

Role-specific training + nudge-based reminders

- Tactical: Implement contextual security nudges in workflows
- Strategic: Measure behavioral change, not completion rates

2

## Management

Cyber risks added to scorecards & budget justifications

- Tactical: Add cyber metrics to quarterly business reviews
- Strategic: Embed cyber impact tables in decision frameworks

3

## Board

Annual cyber crisis simulation with business continuity impact

- Tactical: Schedule first board-level cyber simulation
- Strategic: Develop board-specific cyber risk dashboard

A breach tests your tech capabilities. A crisis tests your boardroom.










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## THANK YOU

-  InstituteOfEnterpriseRiskPractitioners
-  institute-of-enterprise-risk-practitioners
-  ierp\_official